

Public offer for participation in the International Forum "Digital Qazaqstan-2026"

The Autonomous Cluster Fund "Astana Hub", hereinafter referred to as the "Fund", represented by General Director M.D. Madiev, acting on the basis of the Charter, offers to any individual (hereinafter referred to as the "Participant") to conclude a contract for the provision of paid services for participation in the International Forum "Digital Qazaqstan - 2026" (hereinafter referred to as the Forum)

This document is a public offer in accordance with Articles 395, 396 of the Civil Code of the Republic of Kazakhstan.

1. General provisions

1.1. This Offer defines the terms of the Fund's provision of services for organizing and ensuring the Participant's participation in the "Digital Qazaqstan – 2026" International Forum.

1.2. This Offer is an official document and is published on the official website of the Forum. (<https://digitalqazaqstan.kz>).

1.3. The acceptance (full and unconditional) of the terms of this Offer is the Participant's actions to fill out the registration form for participation in the Forum posted on the official website of the Forum (hereinafter referred to as the Registration Form).

1.4. After filling out and sending the Registration form for participation in the Forum on the official website (<https://digitalqazaqstan.kz>) to the Fund, it is equivalent to the fact that the Participant accepts the terms of this offer.

1.5. This Offer consists of a public offer accepted by acceptance, its integral parts and the Foundation's documents posted on the Foundation's official website, which, in accordance with this Offer, are legally binding on the Participant.

1.6. Collection and processing of personal data

By accepting this Offer, the Participant expresses his full and unconditional consent to the collection, processing, storage and use of personal data provided by him in the Registration Form (full name, IIN, photo image of the person and other data) and in the process of interaction with the Foundation. Personal data is used by the Foundation for the purposes of Participant registration, organizing participation in the Forum, communicating, providing information, making refunds and fulfilling other obligations under this Offer. The Participant also agrees to transfer personal data to third parties (banking and payment organizations, technical contractors) to the extent necessary to fulfill obligations under this Offer.

1.7. Content of personal data

When registering and/or purchasing tickets, the Participant provides and consents to the processing of the following personal data:

1. for the ticket Participant:

- last name, first name, patronymic;
 - Phone number;
 - Email address;
2. For each person allowed to participate in the Forum, in respect of which a ticket is issued by a Participant (including when a Participant issues several tickets — up to N tickets):
- last name, first name, patronymic;
 - Photo (used exclusively for identification purposes at the entrance to the event).

These data are necessary to identify the Participant and his persons, to ensure access to the Forum, as well as to fulfill the Fund's obligations under this Agreement.

1.8. Terms of personal data storage.

The personal data of the Participant and his persons are stored by the Foundation for the period necessary to achieve the purposes of processing, but not more than two (2) years from the date of the Forum, after which they are subject to deletion or depersonalization, unless otherwise required by applicable law.

2. The subject of the offer

2.1. The Fund undertakes to provide services for organizing and ensuring participation in the International Technology Forum "Digital Qazaqstan- 2026" in the ticket categories "Standard" and "VIP", in accordance with the terms of this Offer, and the Participant participates in the Forum and undertakes to pay for the Fund's services under the terms of this Offer.

2.2. Full information about the service is posted on the official website of the Forum and is an integral part of the terms of this Offer.

2.3. The date and venue of the Forum is 27 of March 2026, Qyrgaldaq saraiy, 101/1 Alatau Batyr Street, Shymkent, Kazakhstan.

2.4. Participation of legal entities

In the case of registration of participation in the Forum by a legal entity, the provisions of this Offer do not apply if a separate agreement is concluded between the Foundation and the legal entity. Payment for the participation of a legal entity is made by wire transfer or by a corporate bank card of its representative. The refund of funds to a legal entity is made only to the current account of the legal entity provided upon request.

3. Rights and obligations of the Parties

3.1. The participant has the right to participate in the Forum.

3.2. The Participant has the right to withdraw from the Forum by notifying the Foundation in accordance with section 5 of the Offer.

3.3. The Participant assumes the following obligations:

3.3.1. Comply with all requirements of the current legislation of the Republic of Kazakhstan when exercising rights and fulfilling obligations under this Offer.

During participation in the Forum, observe safety regulations, fire safety, sanitary rules, standards of conduct and other rules.

3.3.2. Pay for participation in the Forum on time and in accordance with the terms of this Offer.

3.4. The Fund assumes the following obligations:

3.4.1. Comply with all requirements of the current legislation of the Republic of Kazakhstan when exercising rights and fulfilling obligations under this Offer.

3.4.2. To provide Services in accordance with the terms of this Offer.

3.4.3. In case of changes in the terms of the Forum (dates, venues), notify the Participant at least 10 (ten) business days before the start of such changes on the official website of the Forum.

3.5. The Foundation has the right to:

3.5.1. To change the date and venue of the Forum by notifying the Participant no later than 10 (ten) business days before the date of the Forum on the official website.

3.5.2. The Fund has the right to involve third parties to provide services under this Offer, while remaining responsible to the Participant for fulfilling its obligations under this Offer.

3.5.3. Not to fulfill the obligations under the Offer and not to allow the Participant to participate in the Forum if the funds under this Offer have not been credited to the Fund's current account, as well as in case of violation by the Participant of other terms of this Offer.

3.6. Conditions of participation of minors

3.6.1. Children under the age of 12 (twelve) are allowed to enter the Forum without charge, and such children may only be accompanied by an adult legal representative or other capable accompanying person who is fully responsible for the safety and behavior of the child on the Forum site.

3.6.2. Children aged 12 (twelve) years and older participate in the Forum on a general basis, by accepting the Offer and also in accordance with section 4 of this Offer. Children aged 12 (twelve) years and older must be accompanied by an adult legal representative or other capable accompanying person who is fully responsible for the safety and behavior of the child on the Forum site.

3.6.3. The Foundation is not responsible for the life and health of minors in the event of illegal entry into the Forum territory unaccompanied by a legal representative or other capable accompanying person.

3.7. Rules of Participant's behavior on the Forum territory

3.7.1. The participant undertakes to comply with the requirements of the security service of the Forum, as well as the rules of conduct posted on the official website of the Foundation or on the territory of the event, as well as safety regulations, fire, sanitary rules, standards of conduct and other rules.

3.7.2. Participants are prohibited from bringing weapons, dangerous objects, alcohol, narcotic drugs and other prohibited substances into the Forum, carrying

out illegal actions, campaigning, advertising or other activities without the written consent of the Foundation.

3.7.3. The Foundation has the right to remove a Participant from the Forum if they violate these requirements without compensation for the ticket price.

3.8. Photo and video recording

3.8.1. By accepting the terms of this Offer, the Participant grants the Foundation consent to take photos, audio and video recordings during the Forum.

3.8.2. The Foundation has the right to use the materials received with the Participant's image in advertising, informational and other materials related to the Foundation's activities, without paying any remuneration to the Participant and without the need for additional consent.

3.8.3. The participant does not have the right to demand a ban on the use of images if such materials were created as part of a public event.

3.9. Transfer of the ticket to third parties

3.9.1. The Participant has the right to transfer the ticket to another individual, provided that the Fund is notified in advance and the new Participant's data is provided for registration.

3.9.2. The transfer of the ticket is allowed no later than 3 (three) business days before the start of the Forum.

3.9.3. The Fund has the right to refuse to change the Participant in case of failure to provide the necessary data specified in clause 1.7. or violation of the established deadlines.

4. Payment procedure

4.1. The total cost of organizing and ensuring participation in the International Technology Forum "Digital Qazaqstan- 2026" is inclusive of VAT:

1) Ticket «Standard»:

- until March 1, 2026 – 1,990 tenge;

- from March 2 to the end of the Forum – 2,990 tenge.

2) Ticket «VIP»:

- the ticket price is 399,000 tenge.

4.2. Payment for services under this Offer is made, after acceptance of the Offer, by filling out the registration form, by the Participant on the terms of 100% prepayment by non-cash payment on the official website of the Fund using a bank (including credit) card through the payment services of partner banks.

4.3. The date of payment is considered to be the date of receipt of funds to the Fund's settlement account and/or the date of acceptance of the payment by the partner bank.

4.4. Change in the cost of services

The Fund has the right to change the cost of services, as well as the terms of discounts and promotions by posting relevant information on the official website of the Forum. The change in ticket prices does not apply to tickets paid for by the

Participant before the publication of the new price. Discounts and promotions are not combined with each other, unless otherwise expressly provided by the Fund.

5. Withdrawal from Participation

5.1. The participant must notify in writing (according to the Application in the appendix with the obligatory attachment of a scanned document: identity card/passport) (by e-mail tickets@digitalbridge.ai) The Foundation has announced its refusal to participate in the Forum within 14 calendar days from the date of payment for the ticket. Tickets purchased after March 1, 2026 are non-refundable.

5.2. If the Participant did not participate in the event for reasons beyond the control of the Fund and did not notify the Fund about it within the prescribed time, as well as in case of impossibility of participation due to personal reasons of the Participant, the Fund does not refund the funds received from the Participant for the services provided.

5.3. The funds are refunded to the Participant by the Fund within 30 (thirty) calendar days from the date of receipt by the Fund of the Participant's notification of refusal to participate in the Forum.

5.4. Additional terms of return

5.4.1. Refunds are made exclusively to the owner of the bank card or bank account from which the payment was made.

5.4.2. Funds will not be refunded to the accounts of banks under international sanctions.

5.4.3. Partial participation of a Participant in the Forum is not a reason for partial or full refund of funds.

6. Responsibility of the parties

6.1. The parties are responsible for non-fulfillment or improper fulfillment of obligations under this Offer in accordance with the current legislation of the Republic of Kazakhstan and this Offer.

6.2. The Foundation provides general security for the Forum and is not responsible for the safety of the Participant's property.

6.3. Limitation of the Fund's liability

6.3.1. The Fund is not responsible for failures in the work of banks, payment systems, Internet service providers and other third parties involved in the payment or registration processes.

6.3.2. The Fund does not reimburse the Participant for expenses related to travel, accommodation, meals, as well as any indirect damages.

6.3.3. In any case, the maximum amount of the Fund's liability is limited to the amount actually paid by the Participant for the ticket.

6.3.4. Changing the program of the Forum, the composition of speakers, the schedule of events and other working elements of the Forum is not a reason for a refund.

7. Force majeure

7.1. The Fund is released from liability for partial or complete non-fulfillment of obligations under this Offer, if this non-fulfillment was the result of force majeure circumstances that arose after the conclusion of this Offer. For the purposes of this section, "force majeure" means an event beyond the control of the Fund and of an unforeseen nature. Such events may include, but are not limited to, military actions, natural or natural disasters, epidemics, quarantines, embargoes, and others.

7.2. In the event of force majeure circumstances, the Foundation shall notify the other Party of the expected duration of such force majeure and its causes by posting a notice on the Forum's website within ten (10) calendar days from the date such circumstances arise. Failure to notify or late notification of the occurrence of force majeure shall deprive the Foundation of the right to invoke such circumstances as grounds for exemption from liability for non-performance of its obligations.

7.3. In case of cancellation of the Forum due to force majeure circumstances, the Fund's obligations arising from the terms of this Offer will become invalid. The Fund returns the funds paid by the Participant to the Participant.

8. Dispute resolution procedure

8.1. All disputes and disagreements that may arise between the Parties from this Offer are resolved through negotiations.

8.2. If, as a result of such negotiations, the Parties are unable to resolve the dispute under this Offer, either Party may request that the matter be resolved in court in accordance with the legislation of the Republic of Kazakhstan in the judicial authorities of Astana city. All issues not regulated by this Offer are regulated by the legislation of the Republic of Kazakhstan..

9. The validity period of the Offer

9.1. The Offer comes into force from the moment of its acceptance and is valid until the parties fully fulfill their obligations under the Offer, i.e. until the end of the Forum.

9.2. The Offer may be terminated prematurely in the cases established by this Offer and the current legislation of the Republic of Kazakhstan.

10. Details of the Fund

Autonomous Cluster Fund "Astana Hub"

Legal/actual address:

Astana, Yesil district, 55/8 Mangilik El Ave., pavilion C 4.6.

BIN: 121240012394

KNP: 859, KBE: 18
IBAN: KZ5596503F0013781634
JSC Freedom Bank Kazakhstan
BIC: KSNVKZKA

General manager
_____ M. Madiev

Contact information for inquiries:
Tel.: 1818
Email: tickets@digitalbridge.ai

Appendix №1
to the Public offer for participation in the International Forum
"Digital Qazaqstan-2026"

**To the General Director
AKF "Astana Hub"
M. Madiev.**

Application for refusal to participate in the Forum and refund of funds

Details of the Applicant who paid with his own card:

Last name, First name, Patronymic (full):

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IIN (required for residents of the Republic of Kazakhstan): _____

Name of the bank: _____

IBAN/ Account number: _____

SWIFT/БИК _____

Phone number _____

Email address _____

Note:
The application is sent on behalf of the cardholder who paid for the service.
To make a refund, you must fill it out on purpose, sign it, scan it and send it to the mail. tickets@digitalbridge.ai be sure to attach a scanned copy of your ID/passport and a payment document.
Funds are not refunded to the banking details of sanctioned banks.

Date
Signature